

SMC August Information for August DWAC

- # Medicaid Eligibles – this is the number of Waiver eligibles only (i.e., those Medicaid eligibles who fall within the categories of aid that the 1915 (b)/(c) Waiver covers for which SMC received a PMPM payment for August)

75,230 Medicaid recipients confirmed

- **Provider Network as of Implementation Date**

	SMC
# in network before waiver/expansion	162
# in network after waiver/expansion	236
# denied access to waiver at time of	0

- **Claims Adjudication**

	SMC #	SMC %
Average Time to Process a Clean Claim	2.5 days	NA
Total Billed Claims Since Waiver Expansion/Implementation	82,131	100%
Total Approved Claims	62,829	76.5%
Claims not processed due to Provider Claims Processing Issues	18102	94%
Claims not processed due to LME-MCO Systems Issues	1160	6%

- **Service Authorizations^[1]:**

	SMC #	SMC %
Total Authorizations Requested*	2818	100%
Total Authorizations Approved	2339	83%
Administrative Denials	5	<1%
Denied for Medical Necessity	474	17%

***Does not include those auths that are unable to process.**

- **Consumer Grievances:**

	SMC
# Per Month About the LME-MCO	4
# Per Month About the Provider	8